STATE CONTROLLER'S OFFICE

Management Information Retrieval System (MIRS)

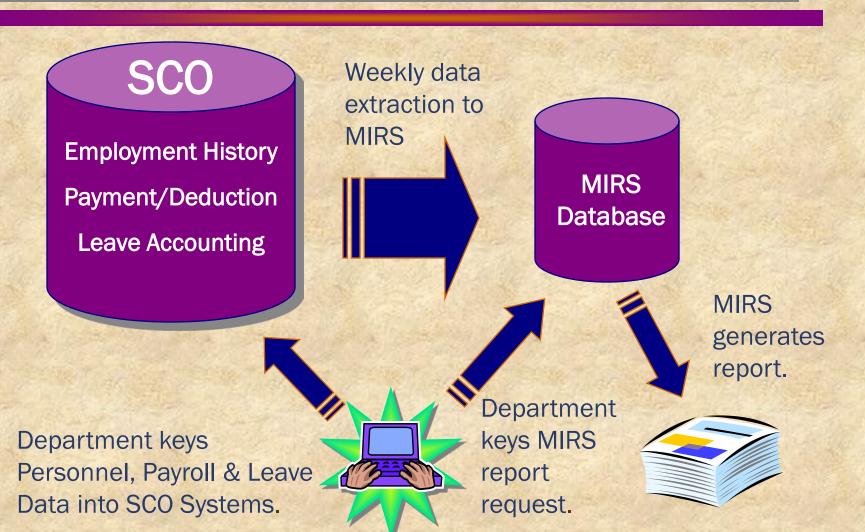
WELCOME

The following provides an overview of the MIRS and includes:

- Process
- Features
- Files and Reports
- Customer Service
- Customer Satisfaction
- Monthly Costs
- Contacts

We hope you find this information useful and informative.

MIRS Process



MIRS Features

- Weekly Updates
- Maintained by the SCO
 - System Enhancements & Modifications
- Ad Hoc Reporting
 - Offers Customer Control & Flexibility
- Centralized Data Source
 - Single Data Entry
- Pre-Written Reports
- Downloading
- MIRS Web Site

MIRS Files

- Employment History
- Payment
- Employer Sponsored Deduction
- Leave Accounting
- Position Inventory

MIRS Employment History (EH) File

 Includes current EH transactions plus 24 months of transactional history.

- Sample Employment History Reports
 - Collective Bargaining
 - Cost Projections
 - IDL/Worker's Comp

Collective Bargaining Report

PAGE 1

COUNT OF ACTIVE EMPLOYEES BY BARGAINING UNIT DATA AS OF: 04/28/2006

	CONFIDENTI	AL EXCLUDED	MANAGERIAL	RANK & FILE	SUPERVISORY	TOTAL
CBID						
01	13	74	118	6478	1106	7789
02	1	0	2	16	1	20
04	26	3	0	1505	51	1585
07	0	0	0	43	15	58
12	0	0	0	26	5	31
14	0	0	0	27	4	31
48	0	50	0	0	0	50
97	0	5	0	0	0	5
98	0	3	0	0	0	3
99	0	12	0	0	0	12
TOTA	L					
	40	147	120	8095	1182	9584

Cost Projections Report

PAGE 1

PROJECTED COST OF 4% SALARY INCREASE FOR FULL-TIME AND FRACTIONAL, CONFIDENTIAL, EXCLUDED, SUPERVISORY, MANAGERIAL EMPLOYEES

DATA AS OF: 04/28/2006

UNIT	CBID	OLD SALARY	4% INCREASE	NEW SALARY
001	s01	\$24,545.00	\$981.80	\$25,526.80
003	S01	\$18,502.00	\$740.08	\$19,242.08
004	M01 S01	\$6,090.00 \$69,657.00	\$243.60 \$2,786.28	\$6,333.60 \$72,443.28
*TOTA	L 004	\$75,747.00	\$3,029.88	\$78,776.88
006	M01 S01	\$6,090.00 \$34,802.00	\$243.60 \$1,392.08	\$6,333.60 \$36,194.08
*TOTA	L 006	\$40,892.00	\$1,635.68	\$42,527.68

IDL/Worker's Compensation Report

EMPLOYEES ON IDL OR WORKERS COMP

DATA AS OF: 04/28/2006

EMPLOYEE			INJURY	INJURY	
NAME		SSN	CODE	DATE	STATUS
ANDERSON, JOHN C		xxx-xx-xxxx	5	2005/07/08	ACTIVE
BETTANCOURT, CHAR	D	xxx-xx-xxxx	2	2005/08/05	ACTIVE
BLAKELY, DAN		xxx-xx-xxxx	5	2005/04/23	ACTIVE
DAVIS, DEBORAH		xxx-xx-xxxx	5	2006/01/26	ACTIVE
DAWSON, LARRY B		xxx-xx-xxxx	2	2005/11/21	ACTIVE
LEE, MIKE		xxx-xx-xxxx	5	2005/07/10	ACTIVE
OREILLY, MARY		xxx-xx-xxxx	5	2006/03/02	ACTIVE
SHAFFER, KATHY S		xxx-xx-xxxx	5	2006/01/05	ACTIVE

MIRS Payment File

Includes 24 months of payment history.

- Sample Payment Reports
 - Overtime Usage
 - Fiscal Year Expenditures

Overtime Usage Report

EMPLOYEES WORKING 40 OR MORE HOURS OF OVERTIME DURING THE 03/2006 PAY PERIOD

DATA AS OF: 04/28/2006

UNIT NUMBER	EMPLOYEE NAME	NUMBER OF HOURS	GROSS PAY
222	ALBRIGHT, KAY D	62.00	\$1,524.93
	BLAKELY, DAPHNE C	94.25	\$2,144.66
	EAKER, SOL E	71.50	\$1,775.80
	LAUGHLIN, CRISTY	121.25	\$3,099.31
	LEE, JONATHAN	40.85	\$1,126.87
	OREILLY, PATSY	42.00	\$945.45
TOTAL:	222	528.50	\$13,044.77

Fiscal Year Expenditures

QUARTERLY EXPENDITURES FOR THE 2004/2005 FISCAL YEAR DATA AS OF: 07/29/2005

TYPE OF PAYMENT*	1st Quarter	2ND QUARTER	3RD QUARTER	4TH QUARTER	TOTAL
AWARD	\$748.18	\$67,280.05	\$5,725.67	\$192,600.17	\$266,354.07
DED ADJ REF	\$11,235.40	\$406.43	\$728.95	\$117.78	\$12,488.56
DSBLTY SUPP	\$76,237.17	\$68,952.15	\$67,659.18	\$19,766.00	\$232,614.50
IDL FULL	\$40,201.22	\$82,353.48	\$38,255.75	\$7,615.02	\$168,425.47
IDL-2/3	\$400,667.58	\$366,092.91	\$399,021.72	\$109,885.84	\$1,275,668.05
L/S OT	\$25,112.25	\$25,710.15	\$14,520.31	\$15,237.47	\$80,580.18
L/S VAC	\$374,033.95	\$137,484.39	\$548,947.07	\$229,786.99	\$1,290,252.40
MISC	\$14,264.98	\$24,969.31	\$24,603.06	\$6,959.05	\$70,796.40
NDI	\$177,008.65	\$184,063.67	\$151,342.87	\$26,896.11	\$539,311.30
OVERTIME	\$2,840,235.12	\$1,612,859.96	\$1,086,990.55	\$147,470.29	\$5,687,555.92
PREMIUM PAY	\$5,451.42	\$3,937.79	\$2,480.70	0	\$11,869.91
REGULAR	\$115,608,076.63	\$110,884,049.18	\$109,677,719.67	\$35,716,819.28	\$371,886,664.76
TOTAL	\$119,573,272.55	\$113,458,159.47	\$112,017,995.50	\$36,473,154.00	\$381,522,581.52

^{*}INCLUDES GROSS, STATE SHARE RETIREMENT, SOCIAL SECURITY AND MEDICARE IF APPLICABLE TO THE TYPE OF PAYMENT.

MIRS Employer Sponsored Deduction File

 Includes 24 months of deduction history (Benefit Life, Flex, Health, Dental & Vision).

- Sample Deduction Reports
 - Dental Coverage
 - Expenditure Tracking

Dental Coverage Report

EMPLOYEES ENROLLED IN DELTA DENTAL PLAN DURING THE 04/2006 PAY PERIOD DATA AS OF: 04/28/2006

POSITION	EMPLOYEE	PARTY
NUMBER	NAME	RATE
222-121-3131-001	ANDERSON, PEARL C	3
222-121-3331-002	CARLSON, LIZ R	2
222-121-4455-045	BETTANCOURT, CHARLY D	3
222-121-5858-090	RICHARDS, JOHN L	1
222-222-1123-050	ROBERTS, CARL	3
222-222-1330-002	DAVIS, DANNY	1
222-222-4090-001	TRUJILLO, RICH D	2

Expenditure Tracking Report

		STATE	SH	ARE	EXPE	NDIT	URES	
FOR	THE	03/20	06	AND	04/2	006	PAY	PERIODS

PAY		
PERIOD	BENEFIT	STATE SHARE
03/2006	DENTAL	\$96,655.28
	FLEX CASH	\$35,200.00
	HEALTH	\$546,531.85
	LIFE INS	\$3,518.62
	VISION	\$18,296.13
TOTAL 03	/2006	\$700,201.88
04/2006	DENTAL	\$83,004.25
	FLEX CASH	\$135,636.17
	HEALTH	\$479,395.71
	LIFE INS	\$3,493.62
	ST FLEX FEE	\$2,115.66
	VISION	\$15,257.02
TOTAL 04	/2006	\$718,902.43
TOTAL		\$1,419,104.31

MIRS Leave Accounting File

 Includes current state service and leave benefit data, plus 24 months of leave benefit transactional history.

- Sample Leave Accounting Reports
 - Leave Benefit Cash Out
 - Count of Employees Who Used Sick Leave and the Total Amount of Sick Leave Hours Used in a Specified Leave Period

Leave Benefit Cash Out Report

PAGE 1

LEAVE BENEFIT CASH OUT COSTS
FOR EMPLOYEES WHO ARE AGE 55 OR OLDER
DATA AS OF: 04/28/2006

	EE		CASH OUT
AGE	COUNT	BENEFIT	AMOUNT
55	315	ANNUAL	\$630,523.13
		CTO	\$4,576.97
		HOL CR	\$115,177.49
		PH	\$24,518.12
		PLP	\$84,045.20
		VACATION	\$1,145,382.45

TOTAL FOR AGE: 55

\$2,004,223.36

Sick Leave Usage Report

PAGE 1

COUNT OF EMPLOYEES WHO USED SICK LEAVE AND
TOTAL SICK LEAVE HOURS USED FOR LEAVE PERIOD 03/2006

DATA AS OF: 04/28/2006

			COUNT OF	SICK LEAVE
AGY	UNIT	CLASSIFICATION	EMPLOYEES	HOURS USED
555	151	EXEC SEC I	2	19.00
		STAFF SER AN (GEN)	1	16.00
		STF SVS MGR II/SUP	1	2.00
		WORD PROC TECH	1	8.00
TOTA	L FOR	UNIT: 151	5	45.00

NOTE: REPORT INCLUDES LEAVE BENEFITS USED IN LIEU OF SICK LEAVE.

PERSONAL HOLIDAY 'UNIT' USED IN LIEU OF SICK LEAVE BY:

- FULL TIME OR INTERMITTENT EMPLOYEE IS CONVERTED TO 8 HOURS.
- FRACTIONAL EMPLOYEE IS CONVERTED TO ITS FRACTIONAL HOURLY EQUIVALENT.

MIRS Position Inventory File

 Includes position inventory information from the SCO's monthly Position Roster file.

- Sample Position Inventory Report
 - Listing of All Vacancies

Listing of All Vacancies Report

LISTING OF ALL VACANT POSITIONS
IN CLASS TITLE ORDER
DATA AS OF: April 30, 2006

CLASS TITLE	POSITION NUMBER	AUTH TIME BASE
ACCOUNTANT TRAINEE AS INFO SYS AN/SP ASO ENGRG GEOLOGST	001-405-4179-001 001-406-1470-014 001-101-3754-090 001-109-3754-061	1.00 1.00 1.00
ASO GOVRL PROG ANL	001-105-5393-001 001-304-5393-001 001-402-5393-002 001-402-5393-005	1.00 1.00 1.00 1.00
ASO MANGMT AUDITOR	001-543-5393-004 001-544-4159-090 001-552-4159-098	.60 1.00 1.00
ASOC OIL&GAS ENGR	001-201-3783-009 001-201-3783-011 001-201-3783-012 001-205-3783-098	.75 .75 .25 1.00
TOTAL		13.35

MIRS Common Library

- Common Library reports have statewide application. They are prewritten and ready to execute and print at your location.
 - Types of Common Library Reports
 - Accounting/Budget/Payroll Report
 - * Expenditure Tracking Report (COM026)
 - Intermittent Hours Tracking
 - * Intermittent Employees Report (INT003A, INT004A, INT006A, INT009, and INT010)
 - Equal Employment Opportunity Report
 - * Ethnic and Gender Report (COM029)
 - Leave Accounting Report
 - * Direct Deposit Eligibility Report (LEAVE001)
 - Personnel Report
 - * State Service Credit Report (PERS001)
 - Position Inventory Report
 - * Filled/Vacant Position Report (POS003)



Expenditure Tracking Report

PAGE 1

GROSS PAYMENTS AND STATE SHARE AMOUNTS FOR 04/2006

PAY	DEDUCTION/	STATE SHARE	TOTAL	STATE SHARE	STATE SHARE	STATE SHARE	
PERIOD	PAYMENTS	BENEFITS	PAYMENTS	RETR	SOC SEC	MEDICARE	TOTAL
04/2006	AWARD	\$.00	\$50.00	 \$.00	\$3.10	\$.73	53.83
04/2000	DED ADJ REF	\$.00	\$.00	•	\$3.10	•	
	DED ADO REF DENTAL	\$51,286.51	•	•	•	\$.00	
	DSBLTY SUPP	\$.00		\$266.68		•	3,510.57
						-	•
		\$16,536.00	\$.00		•	\$.00	•
		\$340,588.52	\$.00	\$.00	•	\$.00	·
	IDL FULL	\$.00	\$8,032.43	\$1,041.91	\$.00	\$.00	9,074.37
	IDL-2/3	\$.00	\$9,368.87	\$1,177.54	\$.00	\$.00	10,546.41
	L/S OT	\$.00	\$8,628.66	\$.00	\$459.48	\$107.46	9,195.60
	L/S VAC	\$.00	\$42,458.19		\$2,255.99	\$528.92	45,243.10
	LIFE INS	\$707.28	\$.00	\$.00	\$.00	\$.00	707.28
	MISC	\$.00	\$28,980.65	\$3,161.81	\$1,780.11	\$416.06	34,338.63
	NDI	\$.00	\$7,937.99	\$.00	\$263.62	\$61.66	8,263.27
	OVERTIME	\$.00	\$85,468.69	\$.00	\$4,997.88	\$1,190.39	91,656.96
	PREMIUM PAY	\$.00	\$3,053.99	\$3,053.99	\$181.28	\$42.56	3,455.51
	REGULAR	\$.00	\$3,729,597.93		\$223,634.22	\$53,008.67	4,428,162.47
	SHIFT	\$.00	\$2,273.53	\$204.86	\$108.81	\$32.44	2,619.64
	VISION		\$.00		•		10,953.42
TOTAL 04	/2006	\$420,071.73	\$3,928,860.27	\$427,952.16	\$233,874.58	\$55,433.35	5,066,192.09

Intermittent Employees who worked 960 hours or more towards their vacation/personal holiday waiting period

PAGE 1

INTERMITTENT EMPLOYEES WITH 960 HOURS OR MORE TOWARDS THEIR VACATION/PERSONAL HOLIDAY WAITING PERIOD USING BENEFIT ID WP DATA AS OF: 03/17/2006

				# OF		PH/VA	
				HOURS FOR	STATE	WAITING	
POSITION				BENEFIT ID	SERVICE	END LEAVE	
NUMBER	CLASSIFICATION	EMPLOYEE NAME	SSN	WP	MONTHS	PERIOD	
555-011-4870-902	STUDENT ASSISTANT	RIVERA, MARTHA M	xxx-xx-xxxx	960.00	7	99/9999	
		SCHULTZ, MICHELLE	xxx-xx-xxxx	982.00	9	99/9999	
		VASQUEZ, PAUL R	xxx-xx-xxxx	1002.50	5	99/9999	
		WEAVER, SUSAN D	xxx-xx-xxxx	993.00	5	99/9999	
555-012-1123-902	ASSISTANT CLERK	ANDERSON, SARAH B	xxx-xx-xxxx	975.00	5	99/9999	
555-013-1441-902	OFF ASST/GEN	BANKS, MARTHA C	xxx-xx-xxxx	1007.00	12	02/2006	
		CASTILLO, CARLA C	xxx-xx-xxxx	960.50	7	99/9999	
		GOLDSMITH, JEFFREY	xxx-xx-xxxx	985.00	1	99/9999	
		KELLY, JOHN F	xxx-xx-xxxx	1100.00	8	01/2006	
		SMITH, DERRICK D	xxx-xx-xxxx	1045.00	6	99/9999	
555-100-1419-902	KEY DATA OPERATOR	WALTON, JONATHON	xxx-xx-xxxx	999.00	16	99/9999	

Report that Identifies Intermittent Employees not currently enrolled in a Retirement Plant that have become eligible. These are employees who have a Benefit Id of RT.

PAGE 1

INTERMITTENT EMPLOYEES ELIGIBLE FOR RETIREMENT BENEFITS DATA AS OF: 03/17/2006

POSITION NUMBER	NAME	SSN	RETIREMENT BALANCE
555-011-4870-902	TAYLOR, DONNA B	xxx-xx-xxxx	1120.00
555-012-1123-902	MORRISON, ARTHUR D	xxx-xx-xxxx	1176.00
555-013-1441-902	MATHERS, JEFFREY RIVERA, MARTHA M SMITH, GREGORY L WALSH, JEANETTE S	xxx-xx-xxxx xxx-xx-xxxx xxx-xx-xxxx	1033.50 1012.00 1360.00 1190.00
555-122-1419-902	COFFEE, STEVEN R	xxx-xx-xxxx	1902.00

Intermittent Employees reaching their 1500 hour maximum (worked 1200 hours or more) or *2000 hour maximum (1600 hours or more) for those employee's in bargaining unit 06. Based on the Leave Benefit ID MX (Maximum hours worked).

PAGE 1

INTERMITTENT EMPLOYEES APPROACHING THEIR 1500/*2000 HOUR MAXIMUM (1200/*1600 HOURS OR MORE)

DATA AS OF: 03/17/2006

			-	TOTAL
NAME	POSITION NUMBER	SSN	CB ID	HOURS WORKED
				WORKED
CRABTREE, SUSAN D	555-012-1123-902	xxx-xx-xxxx	R04	1,231.00
FOGERTY, JOHN P	555-015-1441-902	xxx-xx-xxxx	R04	1,455.00
FONG, ROBERT C	555-015-1419-902	xxx-xx-xxxx	R04	1,345.00
GORDON, GEORGE	555-012-4870-902	xxx-xx-xxxx	E	1,313.00
MARTINEZ, PAUL R	555-015-9662-902	xxx-xx-xxxx	*R06	1,745.00
THOMPSON, ART O	555-011-4870-902	xxx-xx-xxxx	E	1,203.00
YEE, STEVE	555-013-9662-902	xxx-xx-xxxx	*R06	1,800.00

^{*}THOSE EMPLOYEES WHO ARE IN BARGAINING UNIT 06

Intermittent's Eligible for SISA or MSA

SUPERV	ISOR CERTIFICA	FION OF SALARY ADJ	USTMENT			
NUMBER	NAME	OLD SALARY KEVIN L		NUMBER		
HOURS WORKED	DATE	CARRY-OVER HOURS 145.50 OYEE'S JOB PERFORM	WORKED 2065.50	DATE		
MEETS THE LEVEL OF QUALITY AND QUANTITY EXPECTED BY THE AGENCY AT THIS STAGE OF AN EMPLOYEES EXPERIENCE IN THE POSITION AND THEREFORE I RECOMMEND THAT THE EMPLOYEE BE GRANTED A SALARY ADJUSTMENT DOES NOT MEET THE LEVEL OF QUALITY AND QUANTITY EXPECTED BY THE AGENCY AT THIS STAGE OF AN EMPLOYEES EXPERIENCE IN THE POSITION AND THEREFORE I RECOMMEND THAT THE EMPLOYEE NOT BE GRANTED A SALARY ADJUSTMENT AT THIS TIME. I HAVE SO INFORMED THE EMPLOYEE ON THIS DATE SEE ATTACHED MEMO.						
	SIGNATURE	OF SUPERVISOR				
	TITLE	DATE				

Intermittent Employees who reached the end of 960 hours towards an Alternate Range of 6 months or 1920 hours towards the end of their 12 month Alternate Range

SUPERVISOR CERT	IFICATION OF SALARY A	ADJUSTMENT				
EMPLOYEE'S NAME		SOCIAL SECURITY NO.				
EFFE DOTEE S WANTE		SOCIAL SECORITI NO.				
BLACK, JOHN L		xxx-xx-xxxx				
EMPLOYEE'S POSITION NUMBER:	999-123-0916-901					
CLASS TITLE	EVALUATION DATE	ALTERNATIVE RANGE				
FSH & WLDLF TECH		А				
IN MY JUDGMENT, THE EMPLOYEE'S JOB PERFORMANCE MEETSDOES NOT MEET THE LEVEL OF QUALITY AND QUANTITY EXPECTED BY THE AGENCY AT THIS STAGE OF AN EMPLOYEE'S EXPERIENCE IN THE POSITION. I THEREFORE RECOMMEND THAT THE EMPLOYEE: BE MOVED FROM RANGE TO RANGE NOT BE GRANTED A RANGE CHANGE AT THIS DATE I HAVE INFORMED THE EMPLOYEE ON THIS DATE COMMENTS:						
SIGNATURE OF SUPERVISOR	TITLE 	DATE 				

Ethnic and Gender Report

PAGE 1

ETHNIC AND GENDER BREAKDOWN BY CLASS FOR ACTIVE EMPLOYEES DATA AS OF: 04/28/2006

CLASS TITLE	ETHNICITY	GENDER	EMPLOYEE COUNT	
A INFO SYS AN	FILIPINO		1	25.00
	WHITE	F	2	50.00
		M	1	25.00
TOTAL: A INFO SYS AN			4	100.00
ACCOUNTING TECH	HISPANIC	F	1	33.33
		M	1	33.33
	WHITE	M	1	33.33
TOTAL: ACCOUNTING TECH			3	100.00
ASO GOVRL PROG ANL	AMER INDIAN	F	1	5.56
	BLACK	F	2	11.11
		M	1	5.56
	OTHER	F	1	5.56
	WHITE	F	12	66.67
		M	1	5.56
TOTAL: ASO GOVRL PROG A	18	100.00		

Direct Deposit Eligibility Report

PAGE 1

EMPLOYEES ON DIRECT DEPOSIT THAT DO NOT MEET MINIMUM LEAVE BALANCE REQUIREMENTS DATA AS OF: 04/28/2006

			ANN						
UNIT	EMPLOYEE NAME	SSN	LV	CTO	EX	PLP	SL	VAC	TOTAL
111	ANDERSON, SARAH	xxx-xx-xxxx	.00	.00	.00	.00	8.00	13.50	21.50
	BANKS, MARTHA C	xxx-xx-xxxx	.00	.00	.00	.25	.00	24.00	24.25
	CASTILLO, CARLA C	xxx-xx-xxxx	.00	.00	.00	.00	8.00	19.00	27.00
	GOLDSMITH, JEFFREY	xxx-xx-xxxx	.00	.00	.00	.00	17.00	4.00	21.00
113	KELLY, JOHN F	xxx-xx-xxxx	15.50	.00	.00	.00	.00	6.00	21.50
	RIVERA, MARTHA M	xxx-xx-xxxx	11.00	.00	.00	.00	.00	.00	11.00
	SCHULTZ, MICHELLE	xxx-xx-xxxx	.00	.00	.00	28.00	8.00	1.25	37.25
	SMITH, DERRICK D	xxx-xx-xxxx	.00	.00	.00	.00	.00	16.00	16.00
	VASQUEZ, PAUL R	xxx-xx-xxxx	.00	.00	2.50	.00	.00	2.00	4.50
112	WALTON, JONATHON	xxx-xx-xxxx	.00	.00	.00	.00	8.00	22.50	30.50

State Service Credit Report

EMPLOYEES APPROACHING 20, 25, OR 40 YEARS OF STATE SERVICE WITHIN 12 MONTHS

REPORT GENERATED ON 05/01/2006

		STATE SERVICE	ST SVC		
AGY	UNIT	GROUP*	MNS	EMPLOYEE NAME	CLASS TITLE
555	111	20 YEARS	230	SMITH, DEBBRA D	TRAINING OFFICER I
			232	CASTILLO, CHRIS C	ASO GOVRL PROG ANL
		25 YEARS	288	MARTINEZ, JOE	STAFF SVS MANGERI
			291	YEE, SUN	ASO GOVRL PROG ANL
			295	WEAVER, SAN D	SUP PROG TECH III
		40 YEARS	468	ADAMS, JAS C GARVEY, ROLAND	OF SER SUP II (GN) ACCT ADMIN I/SUP

* 20 YEARS = 228 TO 240 MONTHS OF STATE SERVICE

25 YEARS = 288 TO 300 MONTHS OF STATE SERVICE

40 YEARS = 468 TO 480 MONTHS OF STATE SERVICE

Filled/Vacant Position Report

STATE OF CALIFORNIA-STATE CONTROLLER'S OFFICE-PPSD

MANAGEMENT INFORMATION RETRIEVAL SYSTEM

FILLED/VACANT POSITION SUMMARY BY FACILITY AND CLASS TITLE

DATA AS OF: April 30, 2006

PDV1103

001

FACILITY: STATE CONTROLLER'S OFFICE-PPSD

	TYPE			EST	EST	EST
CLASS	OF	CLASS	TOTAL	PSNS	PSNS	PSNS
TITLE	POS	CODE	AUTHORIZED	AUTH	FILLED	VACANT
ACCT I/SP		4177	2.00	2	1	1
ACCT OF/SPL		4546	2.00	2	1	1
ASO ADM ANLY AC SY		5304	1.00	1	1	0
ASO GOVRL PROG ANL		5393	2.00	2	2	0
TOTAL			7.00	7	5	2

Customer Service

Experienced Training Staff

Classroom Instruction

Customized Consultations

Phone Liaison

 System Enhancements & Maintenance Support

MIRS Web Page



MIRS Customer Satisfaction

 Overall Satisfaction 	98.9%
 Program Performance 	97.6%
 Customer Support 	100%
 Communication 	98.5%
• Training	99 4%

MIRS Monthly Costs

- Departments with less than 1000 but more than 700 employees:
 - \$356.00
- Departments with less than 700 but more than 400 employees:
 - -\$307.00
- Departments
 with less than 400 employees:
 - \$235.00

- Departments with 1000 or more employees:
 - \$505.00
 - \$.02 per employee
 - Actual system usage charge (CPU)

MIRS Contacts

For departments interested in converting to the MIRS or for general questions, please contact:

Samantha Kelly (916) 324-7268

mirs@sco.ca.gov

Tyson Stoddard (916) 319-9418

mirs@sco.ca.gov

Erin Leight (916) 322-5884

mirs@sco.ca.gov